



CERTIFICATE OF COMPLIANCE

This is to Certify That

TURAIN SOFTWARE PVT LTD

**1ST, 6/12, BINAKUNJA, PODDARNAGAR, JADAVPUR - 700068,
KOLKATA, WEST BENGAL, INDIA.**

**has been assessed by Global Certification Services and
found to comply the requirements of**

ISO/IEC 20000-1:2018

Information Technology Service Management

FOR THE FOLLOWING ACTIVITIES

**PROVISION OF CPAAS AND INFORMATION TECHNOLOGY (IT) SERVICES, INCLUDING BULK SMS,
RCS MESSAGING, VOICE AND IVR SOLUTIONS, AI AND CHATBOT DEVELOPMENT, WORKFLOW
AUTOMATION, SOFTWARE DEVELOPMENT, CYBERSECURITY, DATA PROTECTION,
SOFTWARE QUALITY ASSURANCE AND TECHNICAL SUPPORT SERVICES.**

**The Validity of Certificate is subject to regular surveillance audit on or before below mentioned dates and
it's only valid after successful surveillance with continuation letter issued by GCS.**

Initial Date of Certification : 18/08/2026

Current Date of Certification : 18/08/2026

Date of Expiry :

17/08/2029

1st Surveillance Audit

August 2027

2nd Surveillance Audit

August 2028

Certification Number :

GCS/ITSM/11472



Authorized Signatory

Global Certification Services

Sterling Green View-1, Chuna Bhatti, Bhopal (M.P.) India

To Check the Certificate validity please refer - Website : globalcertification.co.in



UKAF-CB-052

**This certificate of Compliance remain the property of GCS and shall be returned immediately upon request.
GCS is accredited by UK Accreditation Forum Certification Limited (UKAF CERT LTD) www.ukafcert.org.uk
UK Accreditation Forum Certification Limited (UKAF CERT LTD), 130, Thessaly Rd, Nine Elms, London SW85EJ, UK**